



# Application for Water Service

## I. Applicant Information

## Co-Applicant (Not Required)

- Name: \_\_\_\_\_
- \*SSN/EIN: \_\_\_\_\_
- DL#/St: \_\_\_\_\_
- DOB: \_\_\_\_\_
- Phone: \_\_\_\_\_
- Email: \_\_\_\_\_

- Name: \_\_\_\_\_
- \*SSN/EIN: \_\_\_\_\_
- DL#/St: \_\_\_\_\_
- DOB: \_\_\_\_\_
- Phone: \_\_\_\_\_
- Email: \_\_\_\_\_

## II. Service

- Type of Service:  Residential  Commercial
- Service Address: \_\_\_\_\_
- Mailing Address: \_\_\_\_\_
- Connection Date Requested: \_\_\_\_\_
- Do you have another account with ONWASA? If so, what is the account number? \_\_\_\_\_
- Will this be a transfer?  Yes  No

By submitting this application the Customer agrees to comply with ONWASA policies and to promptly pay for all utilities received. You agree we may contact you by the telephone number associated with your account, (which could result in charges to you), by text message, or by email address provided to us. Methods of contact may include automated pre-recorded voice message, text message, or email.

\* Disclosure of your social security number is voluntary. We are authorized to collect this information because we are extending credit for services and will be used for collection of debts owed to the Authority. The last four digits of your Social Security number will be used to verify your identity before disclosing account information in accordance with Federal Trade Commission Identity Theft Prevention and Detection regulations. Customer acknowledges disclosure described above and receipt of a current summary of ONWASA policies. For further information please visit our website [www.onwasa.com](http://www.onwasa.com).

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Co-Applicant Signature

\_\_\_\_\_  
Date

CSR \_\_\_\_\_ Date \_\_\_\_\_

**DISCLAIMER**

**Account Number** \_\_\_\_\_ **ONWASA Contact** \_\_\_\_\_

**Service Address** \_\_\_\_\_ **Connect Date** \_\_\_\_\_

I, \_\_\_\_\_, do not hold Onslow Water & Sewer Authority or any other agent or representative thereof responsible for any damage that potentially could occur from having my water service turned on at the above referenced property. Onslow Water & Sewer Authority shall not be liable for damage of any kind whatsoever resulting from turn on of water service or the use of water on the user's premises, unless such damage results directly from negligence on the part of Onslow Water & Sewer Authority. Onslow Water & Sewer Authority shall not be responsible for any damages done or resulting from any defect, leak, or broken lines in the piping, fixtures or appliances on the user's premises.

Onslow Water & Sewer Authority highly recommends that a responsible person is at the home when water service is turned on. It is your responsibility to ensure that all water faucets are off and there are no leaks during the turn on procedure. If you have a hand gate valve on your waterline it is highly recommended the gate valve be in the off position.

Should your gate valve not be secured or not functioning properly, a faucet/spigot open, or a toilet running water, your water will be turned back off at either the gate valve or the meter. If your hand gate valve is not functioning properly or unable to be located, the meter will be turned off. If a second trip to turn on the meter is requested, a Service Call fee will be assessed. If the second trip is required or requested, any applicable fees will be assessed per the rate and fee schedule.

If the customer requests cancellation of the connection, the amounts paid for work already performed are not refundable. Once the service has been activated, the system development fees are not refundable.

\_\_\_\_\_  
Signature  
Owner or Tenant (circle one)

\_\_\_\_\_  
Date

Print Name \_\_\_\_\_

Phone Number \_\_\_\_\_

**Backflow Cross Connection Service Questionnaire**

Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

Service Address \_\_\_\_\_

Contact Number: \_\_\_\_\_ Meter Number \_\_\_\_\_

Do you? Own \_\_\_\_\_ Rent \_\_\_\_\_ New Construction (Y/N) \_\_\_\_\_ Is property in a flood plain? (Y/N) \_\_\_\_\_

**Commercial Use:** (Check All That Apply)

- A. \_\_\_\_\_ Carbonated drink machines. *Reduced pressure assembly required.*
- B. \_\_\_\_\_ Chemicals on site. *Reduced pressure assembly required.*
- C. \_\_\_\_\_ Farm. *Reduced pressure assembly required.*
- D. \_\_\_\_\_ Fire sprinkler system. *Reduced pressure assembly required.*
- E. \_\_\_\_\_ Flex space / strip mall. *Reduced pressure assembly required*
- F. \_\_\_\_\_ Irrigation system piped underground. *Separate service and reduced pressure assembly required.*
- G. \_\_\_\_\_ New or existing waterfront property. *Reduced pressure assembly may be required.*
- H. \_\_\_\_\_ New construction. *Reduced pressure assembly or double check valve assembly required. Requires additional review and site survey.*
- I. \_\_\_\_\_ Other \_\_\_\_\_ *Requires additional review.*

**Residential Use:** (Check All That Apply)

- A. \_\_\_\_\_ Hot tub or in-ground swimming pool connected to the water service. *Reduced pressure assembly required.*
- B. \_\_\_\_\_ Irrigation system with underground piping. *Separate service and reduced pressure assembly required.*
- C. \_\_\_\_\_ Fire sprinkler system. *Reduced pressure assembly required.*
- D. \_\_\_\_\_ Waterfront property. *Reduced pressure assembly may be required if a secondary hazard is found during site survey .*
- E. \_\_\_\_\_ Other \_\_\_\_\_ *Requires additional review.*

**NOTE: Service may not be activated until all ONWASA requirements are satisfied.**

Customer Signature: \_\_\_\_\_

CSR Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_