

THE FLOW

CUSTOMER NEWSLETTER

July 2021 Edition 228 Georgetown Road, Jacksonville, NC 28540 (910)455-0722 www.onwasa.com



FROM THE DESK OF
JEFF HUDSON, CEO

“Life is 10% what happens to you
and 90% how you react to it.”
Charles Swindoll

Early in the morning on Saturday, June 12th our System Control Center received a call that water was gushing from beside the road on Highway 210 in Sneads Ferry. Crews were immediately dispatched to repair the problem. What they found when they arrived was serious. One of the major water mains that serves portions of Sneads Ferry and Topsail Island had split lengthwise for twenty feet. A break in a pressurized pipe of that size can pump out 2,500 gallons of water every minute. ONWASA linemen immediately went to work creating a safe work area and excavating the site. Water was turned back on to over 5,000 customers within 5 hours.



Line breaks are a fact of life in the world of utilities. Granted, while a line rupture is not as significant as a major hurricane impact, it is a serious crisis nonetheless. Water is essential in every home and every business. To ensure that we are able to provide the best possible response to emergencies such as these, ONWASA seeks to recruit and retain the best line workers in the area. In addition, we have new tools such as specialized heavy equipment and emergency phone notification systems. We have also increased our use of social media platforms to ensure that customers have good information on what is happening during an outage.

ONWASA maintains over 1,200 miles of water mains in Onslow County. Often, our computer system will register significant water loss due to breaks. But we encourage you to call us if you see water gushing from beside the road! ONWASA's phone number is 910-455-0722. After 5pm and on weekends, just press "2" to be connected to our 24-7 System Control Center. Thanks for helping us protect our precious drinking water!

Ingredients

12 ounces boneless, skinless chicken breasts, cut into 1-inch cubes (24 cubes) (about 2 large breasts)

1 cup fresh pineapple, diced (24 pieces) (or canned pineapple chunks in juice)

8 6-inch wooden or metal skewers

For sauce:

2 tablespoons ketchup

2 tablespoons lite soy sauce

2 tablespoons honey

2 teaspoons orange juice

1 teaspoon garlic, minced (about 1 clove)

1 teaspoon ginger, minced

hawaiian huli huli chicken

1. Preheat a broiler or grill on medium-high heat.
2. Thread three chicken cubes and three pineapple chunks alternately on each skewer.
3. Combine ingredients for sauce and mix well; separate into two bowls and set one aside for later.
4. Grill skewers for 3–5 minutes on each side. Brush or spoon sauce (from the bowl that wasn't set aside) onto chicken and pineapple about every other minute. Discard the sauce when done with this step.
5. To prevent chicken from drying out, finish cooking skewers in a 350°F oven immediately after grilling (to a minimum internal temperature of 165°F). Using a clean brush or spoon, coat with sauce from the set-aside bowl before serving.

Note: If you use wooden skewers, soak them in water for 30 minutes before using.

Yield 4 servings, **Serving Size** 2 skewers, **Calories** 156, **Total Fat** 2 g, **Saturated Fat** 1 g, **Cholesterol** 47 mg, **Sodium** 320 mg, **Total Fiber** 0 g, **Protein** 18 g, **Carbohydrates** 16 g, **Potassium** 255 mg

Recipe courtesy of the National Heart, Lung, and Blood Institute.



Thanks to Ms. Stacia Kilpatrick for this great photo of a rainbow over one of the ONWASA water storage tanks in Sneads Ferry! On a typical day ONWASA stores over 16 million gallons of water! That would fill over 24 Olympic-sized swimming pools!

IMPORTANT!

We are in the 2021 Hurricane Season! We need your correct contact information. We are not able to send you urgent notices or outage information without your correct email or phone number. Quickly and easily update your information in one of 3 ways!

1. Email us at updateinfo@onwasa.com with your ONWASA account number OR the last 4 digits of the account holder's social security number.
2. Call us at 910-455-0722 with your ONWASA account number or the last 4 digits of the account holder's social security number.
3. Go to onwasa.com, click on the "My Account Button" and then click "Customer Portal" to enter your customer portal and update your info.